

Richmond University Medical Center Unveils New State-of-the-Art Emergency Department



James P. Molinaro officially opens RUMC's new Emergency Department, which bears his name.



RUMC President and CEO, Daniel J. Messina, PhD, FACHE, addresses over 300 guests who attended the ribbon cutting ceremony.

Richmond University Medical Center welcomed community leaders, healthcare professionals and members of the community as the hospital officially unveiled Staten Island's newest Emergency Department on October 25.

"This emergency department is a symbol of our hospital's continuing commitment to being guardians of our community's health and well-being," President and Chief Executive Officer Daniel J. Messina, PhD, FACHE, said. "It is our promise that everyone in need of care will have continuous access to emergent, life-saving services; and it is our pledge to provide the highest quality care consistently to each and every patient who comes through our doors. And what's unique about this new world class facility is that our exceptional emergency medicine staff will now be teamed up with a world class academic partner, Mount Sinai Health System."

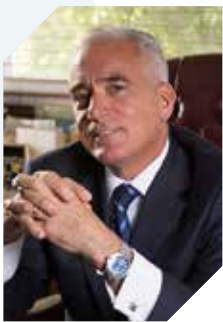
The new emergency department is named in honor of former three-term borough president, James P. Molinaro, who served in government for over 40 years. "We are truly honored that our new emergency department bears the name of James P. Molinaro — a hospital trustee, our former borough president, and a dedicated friend to Richmond University Medical Center for decades," Messina said.

Among the over 300 people who attended the ceremony was New York City Deputy Mayor for Health and Human Services Anne Williams-Isom. "For the child that falls off their bike and needs immediate help — you'll be here for them; for the mom or dad that needs care after a potential heart-attack — you'll be here for them; for that person that may have experienced one of the most heartbreaking circumstances in life, a sexual assault — you'll be here for them. In short, RUMC is a safe haven and a cornerstone of care for residents here on Staten Island and for all New Yorkers," she said.

RUMC's new emergency department will go into full operation and begin receiving patients shortly. The new 35,000 sq. ft. emergency department will feature expanded trauma and triage areas, dedicated units for pediatrics, behavioral health, cardiac/stroke emergencies, sexual assault victims, and more. The new emergency department also has increased ambulance bays and a larger patient drop-off area at its front entrance. Throughout the new emergency department, patients will receive care from experienced physicians and medical personnel assigned to Richmond University Medical Center and the world-renowned Mount Sinai Health System.

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From the President & CEO, Daniel J. Messina, PhD, FACHE



I am pleased to say our amazing new state-of-the-art emergency department was officially unveiled on October 25 with all the pomp and circumstance befitting the marvel that it is. To the architects, engineers, elected officials, regulatory officials, and construction crews, thank you for this gift that will save lives for many generations to come.

Thanks to support from our donors and trustees, collaboration with our elected officials, and a leadership team that worked tirelessly behind the scenes, the James P. Molinaro Emergency Department is the centerpiece of over \$250 million in capital improvements that continue to unfold at Richmond University Medical Center. We are honored that the new emergency department bears the name of James P. Molinaro. He is a highly regarded hospital trustee, our former borough president and a dedicated friend of Richmond University Medical Center.

In a time when health equity and access to quality care is top of mind across our country, our new ED is a symbol of our hospital's continuing commitment to being guardians of our community's health and well-being. It is our promise that everyone in need of assistance has continuous access to critical, life-saving services; and it is our pledge to provide the highest quality care consistently to each and every patient who comes through our doors.

This emergency department could not come at a more critical time for our community. According to recent city data, Staten Island residents experience more health challenges than their neighbors citywide and nationally, facing more health risk factors and higher mortality rates due to chronic disease. More than one in five adult Medicare beneficiaries living on Staten Island have six or more chronic health conditions. Accidental overdose deaths on Staten Island have increased by nearly 23 percent since 2019

and substance use is on the rise, especially among our young people. Staten Island has historically had a higher rate of death due to heart disease, and has a higher cancer incidence rate than the rest of the nation. We also still continue help those in need of advanced care because of COVID-19.

Our Richmond University Medical Center family has the expertise, technology, and facilities to address all of these issues that affect each and every neighborhood in our borough. Our new emergency department is a beacon of hope to everyone on Staten Island. A shining symbol that the most advanced, evidence-based care, and state-of-the-art technology are here, right in their backyard.

If you think of this building as the heart of our hospital, then it cannot function without you...the physicians, nurses, specialists, technicians, medical professionals and staff who make Richmond University Medical Center their home away from home. Day and night, they care for the sick and injured. They are the heroes of the pandemic. The faces of comfort and compassion during a time of a person's greatest need. Thank you to our entire Emergency Medicine Department and everyone at Richmond University Medical Center for your unending dedication!

Richmond University Medical Center has served Staten Island for nearly 120 years. It will continue to do so for many more years to come. Thank you for your support and dedication as we continue to add to our storied history!

Remember the Power of One — You Make A Difference!

Sincerely,

Daniel J. Messina, PhD, FACHE
President and Chief Executive Officer

Patient Satisfaction: A Note of Thanks

I was at RUMC on 9/14. After two stressful days at the hospital and a C-section that was very scary for me, I had Julia Knobloch as my recovery RN. She made me feel so much better after my surgery and took wonderful care of me and my baby. My baby was very, very congested and she made the effort to set me at ease so that I wouldn't stress as much about his breathing. I have to say out of the three days I spent there, she was the best. I appreciate everything she did for me in recovery. I'm going to schedule my next C-section based on her availability! Thank you again, Julia.

— Sareen Hussein

We had an unexpected visit to the emergency room at RUMC when a junior teammate got injured during a game. The EMTs were professional and very friendly. Upon arrival we were placed

in a semi-secluded area while waiting for a room (10 to 15 minute wait). We arrived in sweaty shorts and a jersey, but were provided blankets to keep us warm from the AC. A nurse kept checking on us to make sure we had everything we needed and were as comfortable as possible. We are from Bermuda and alone, so the extra care offered was very appreciated. We were happy with the blankets and food. Since we were from out of the country, we put a little curve ball in the normal process...we had a flight to catch the next day. So in the end, after results and determining it could be safe to travel, the injury got immobilized and prepped for the flight home for a specialist on home turf. Thank you for the exceptional service and thanks to the security guard at the main lobby who looked out for us and called us a cab so we could get the rental car back at the stadium. Great service, but we don't want to come back...we want to be injury-free!

— Kristina Head

RUMC Celebrates New ED with Day for the Community

Over 1,000 people from across Staten Island had a firsthand look at Richmond University's new emergency department as part of a Community Day held on October 29. The event followed just a few days after the hospital officially cut the ribbon on the new facility that will begin receiving patients in just a few short weeks.

"We are the community's hospital so what better way to show the community its new ED than by opening our doors

so they can see the different units, meet our medical staff, and have a good time with a little something for everyone," President and Chief Executive Officer Daniel J. Messina, PhD, FACHE, said.

Nearly 200 people received free health screenings including EKGs, blood pressure, lung capacity, and prostate cancer. Attendees also had the opportunity to get their A1C blood sugar tested, get an at-home colon cancer test kit, and receive a flu shot

or a COVID-19 vaccination. Throughout the day, seminars were held to provide the latest information on cardiac health, breast cancer, diabetes management, and others. In the morning, two seminars were held for high school students. One focused on architecture, engineers, and planning, using the new ED as an example, and the other on careers in healthcare featuring a panel of physicians, nurses, and RUMC staff.



RUMC medical staff and Daniel Leinweber from Mount Sinai Health System talk to students interested in careers in healthcare.



Kids attending the Community Day had a chance to play games and win prizes courtesy of RUMC's pediatrics department.



RUMC Trustee and CEO of Staten Island Marine Development, Tom DelMastro, talks to students and staff as part of a panel on architecture and engineering.

RUMC Celebrates New ED with Day for the Community



Nearly 40 people used the Community Day as an opportunity to get their COVID-19 booster.



Dave Briscoe, RUMC's trauma injury prevention coordinator, held a "teddy bear" clinic so kids could make sure their stuffed friends were in good health.



Over a dozen departments provided information on their services, including RUMC's stroke care team.



Kids had an opportunity to tour the inside of a RUMC ambulance.



RUMC Lung Nurse Navigator Nancy Sayegh-Rooney RN, ONN-CG, CTS, held a seminar on the importance of lung screening and the dangers of vaping.

The Quality and Patient Safety “Q Corner”

From Joan Gleason Scott, PhD, RN, NEA-BC, CPHQ, CPPS
Vice President Quality, Infection Prevention, Patient Experience, Language Services

Amelia Piccione, MSN, RN, CNOR, CGRN tells us about Richmond University Medical Center’s Outpatient Surgery Department – Patient’s Experience of Care Survey – Great Responses!!!



Joan Gleason Scott

Patient experience of care at the Outpatient Surgery Department is collected from surveys following discharge. The survey collects information on the following sections:

- **Rating of the facility**
- **Communication**
- **Facility/staff treatment**
- **Discharge instructions**

Patients’ rating of the facility scores have dramatically improved recently and have reached a high with a top score of 92.3 percent.

This overall score is a cumulative summary of the experience from preadmission testing to discharge. Efforts to improve communication include the physicians, nurses, and all others involved in the care of the patients. The perioperative educator provides weekly meetings to be sure that perioperative guidelines and standards are always understood. Teaching the staff translates into improvement in patient and family’s knowledge of surgery and what to expect at each phase.

For example, discharge instructions are customized, based upon the procedure and also the patient’s understanding. All

patients receive a follow-up phone call within 24 hours of their procedure. In addition, staff are always concerned about the patients’ comfort and ability to manage their pain. Multimodal interventions include non-opioid medications, nerve blocks, and aromatherapy for nausea and anxiety.

This integrated approach and concern for the patients and families results in high scores for patient and family satisfaction. We recognize all our staff’s efforts to keep our patients safe and knowledgeable. At this time of gratitude and thankfulness.....Many thanks to all for all that you do each and every day!

Richmond University Medical Center Dedicates Breast Cancer Pumpkin Patch

In recognition of October being National Breast Cancer Awareness Month, staff from Richmond University Medical Center placed pink pumpkins on the front lawn of the hospital to create a breast cancer pumpkin patch. The pumpkins were to remember, honor, and celebrate breast cancer patients, survivors and those no longer with us. Each year October is recognized as National Breast Cancer Awareness Month.

“Each October is an opportunity to recognize those fighting breast cancer, the survivors and to honor the memory of those lost,” President and Chief Executive Officer Daniel J. Messina, PhD, FACHE, said. “It is also a time to urge everyone who should get a mammogram to schedule one as soon as possible. The American Cancer Society estimates that the five-year survival rate is 99 percent when breast cancer is caught early and has not spread beyond the breast. So early detection is key.”

Each pumpkin featured a pink ribbon,

recognized across the country as the symbol of breast cancer awareness, and the name of a breast cancer patient, survivor, or someone lost to the disease. The pumpkins were donated to the hospital by Lowe’s.

“The pumpkin patch symbolizes the season change just as cancer treatment changes,” Deborah Rodriguez, CTR, associate director, cancer services, said. “The pink is symbolic of breast cancer as noted nationally. We used pumpkins instead of ribbons to bring attention to an important topic in a unique way. This project also promoted team building within our department by focusing on a topic near and dear to the employees.”

According to the American Cancer Society, this year alone, over 287,800 new cases of invasive breast cancer will be diagnosed in women, more than 2,700 in men, and 51,400 new cases of ductal carcinoma in situ (DCIS) will also be diagnosed. They also estimate that almost 43,800 people will lose their battle with breast cancer this year.



The architects of RUMC’s breast cancer awareness pumpkin patch: Deborah Rodriguez, CTR, associate director, Cancer Services; Sarah Ganzer, LCSW, Palliative Care social worker; Shannon Carberry, MPH, CSP coordinator; and Jessica Edwin, RN, research nurse.



Each pumpkin features a pink ribbon, the symbol of breast cancer awareness, and the name of a breast cancer patient, survivor, or someone lost to the disease.

Congratulations to our Employees of the Month for October!



Loosie Tadros
Dietary



Junior Tyndale
Environmental Services



Kim Triola, RN
Emergency Department

RUMC Sponsors 2022 SIEDC Health & Wellness Expo

On October 20, Richmond University Medical Center was a proud co-sponsor of the Staten Island Economic Development Corporation's Health & Wellness Expo. Over the course of the

day, RUMC provided over 100 free health screenings. RUMC was also represented during three breakout sessions by Philip Otterbeck, MD, Fiona Shehaj, MD, and Melany Niebles, RN. During the event's

keynote breakfast, Johnathon LeBaron, DO, chair of emergency medicine, was honored as RUMC's 2022 Healthcare Hero.



November Observances

Please join us in acknowledging the following health-related observances for the month of November:

Month-Long

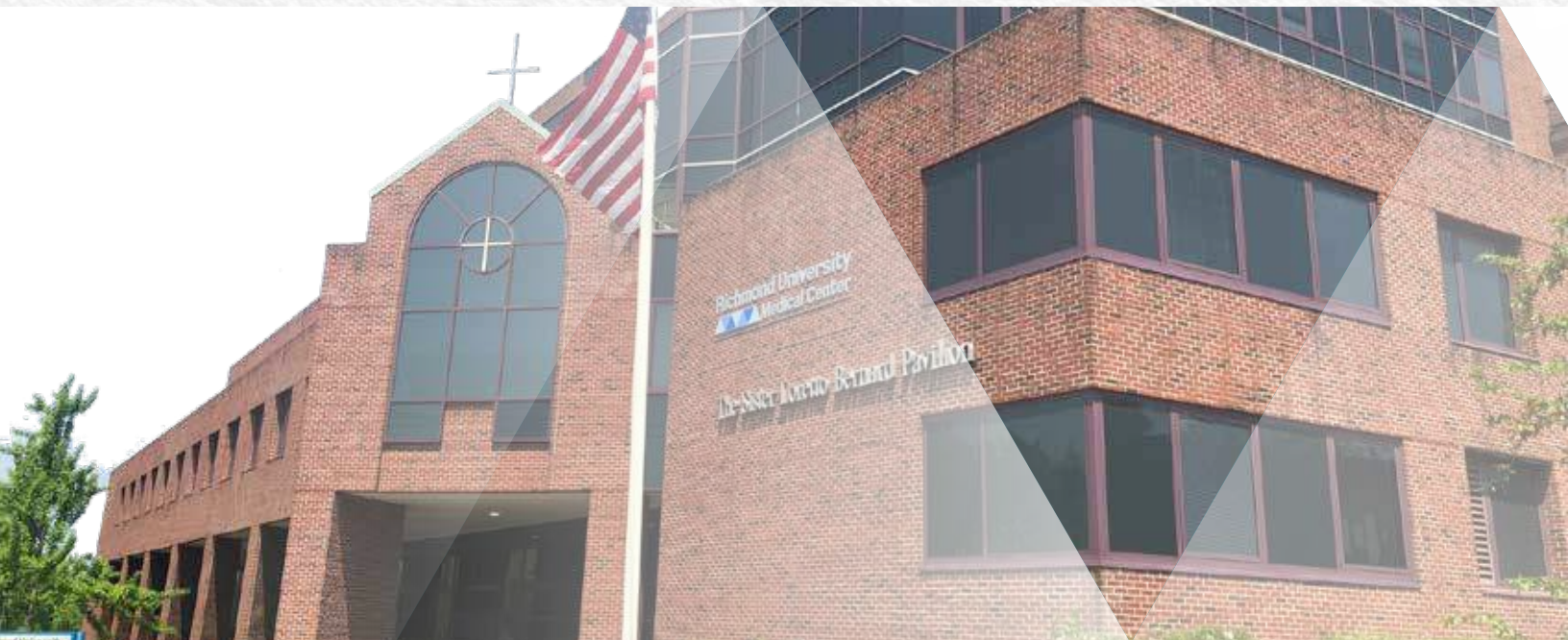
American Diabetes Month
Bladder Health Month
COPD Awareness Month
Diabetic Eye Disease Month
Lung Cancer Awareness Month
National Alzheimer's Disease Awareness Month
National Epilepsy Awareness Month
National Family Caregivers Month
National Healthy Skin Month
National Hospice Palliative Care Month
National Stomach Cancer Awareness Month
Pancreatic Cancer Awareness Month
Prematurity Awareness Month

Week-Long Observances

GERD Awareness Week: Nov. 21-27

Recognition Days

World Pneumonia Day: Nov. 12
World Prematurity Day: Nov. 17
Great American Smokeout: Nov. 19
International Survivors of Suicide Loss Day: Nov. 20
National Family Health History Day: Nov. 25



New Hires — Welcome to RUMC!

Francesca Balzano — *Social Worker*

India Boone — *NA*

Emmanuel Campbell — *Security Guard*

Justin Cancel — *EMT*

Justin Carey — *Desktop Analyst*

Bianca Casiano — *Teacher Assistant*

Amya Grant — *Clerk*

Zahra Hayes — *Guest Rep*

Samantha Huertas — *RN*

Anthony Internicola — *Plumber*

Anotnette Knowles — *Payroll/Staffing Clerk*

Serenity Marcano — *Anesthesia Tech*

Neat Marke — *Building Services Worker*

Angela Michaels — *HR Assistant*

Serena Munos — *Unit Clerk*

Abraham Ojo — *Guest Rep*

Emeka Okechi — *Building Services Worker*

Falilat Oladitan — *NA*

Nicholas Portera — *EMT*

Elbert Quick — *Plumber*

Catherine Rodriguez — *Social Worker*

Kelvin Rolling — *Building Services Worker*

Jay Torres — *Directory*

Yllka Uli — *Building Services Worker*

Scott Valentine — *Transporter*

Jasmine Washington — *Guest Rep*

Richmond University Medical Center Unveils New State-of-the-Art Emergency Department



James P. Molinaro and the Emergency Department that now bears his name.



A time capsule was unveiled during the ceremony. The capsule will contain items from the opening of the ED, will be buried nearby and unearthed in 50 years.



RUMC leadership and trustees with leadership from Mount Sinai Health System.



Board of Trustees Chair Ronald A. Purpora



The Tottenville High School marching band performed as part of the ceremony.



Board of Trustees Chair Emeritus, Kathryn K. Rooney

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Emergency Medicine
**Richmond University
Medical Center**
In Affiliation with Mount Sinai Health System

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